



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

06-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

754149

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1B4GP54L2TB362087	Vehicle Make DODGE TRUCK	Vehicle Model DODGE TRUCK	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-MAY-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05200000 05260000 06610001	Part Name(s) ENGINE COOLING SYSTEM ENGINE COOLING SYSTEM:THERMOSTAT EXHAUST SYSTEM:MANIFOLD:OXYGEN SENSOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EVERY WEEK THIS PAST MONTH I HAVE BEEN TAKING MY CAR INTO THE NELSON DODGE DEALERSHIP IN EL MONTE, CALIFORNIA IN REGARDS TO THE SERVICE ENGINE LIGHT KEEPS COMING ON. THE DEALERSHIP CANNOT FIND OUT WHAT IS WRONG WITH THE CAR. THEY "THINK" IT MAY NEED POWERTRAIN CONTROL MODULE AND MAP SENSOR. THE DEALERSHIP IS NOT SURE. I TOOK THE VAN IN ON 10/15/01 DUE TO THE CHECK ENGINE LIGHT AND I WAS CHARGE FOR REPLACING THE THERMOSTAT AND GASKET. ON 10/23/01, MY VAN STALL WHILE DRIVING AND I TOOK IT IN AND WAS CHARGE FOR THE THROTTLE BODY SERVICE. ON 10/29/01 I NOTICE A GREEN LIQUID THAT WAS DRIPPING AND THE DEALERSHIP SAID IT WAS THE COOLING SYSTEM, THEY CHECK IT AND FOUND NOTHING WRONG, I WAS N

COPIED FROM A FILE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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CONTINUE ON REVERSE

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