



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

06-NOV-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

754145

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3EJ46X4TN153617	DODGE	STRATUS	1996	

Purchase Date 01-MAR-1996	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.4L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>10-MAR-2001</u> Mileage at Failure(s) <u>42000</u> Vehicle Speed at Failure(s) <u>0</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TWO COMPLAINTS: FIRST - NEVER RECEIVED A RECALL NOTICE # 671 ISSUED ON 4/1996 OF WHICH THIS VEHICLE SHOULD HAVE BEEN INCLUDED (BUILT THROUGH 10/13/1995) THIS CAR WAS BUILT ON 10/13/1995. AT STATE INSPECTION THIS PAST MARCH NOTICED IT WAS STARTING TO LEAK OIL AND NOW IS LEAKING ABOUT 2 TO 3 QTS A WEEK (10/6/2001). WENT TO DEALER & ASKED ABOUT RECALL THEY CONTACTED CRYSLER AND WERE TOLD TO CHECK IF GALLEY PLUGS WERE THE CAUSE. DEALER CHECKED AND SAID THE HEAD GASKET WAS LEAKING BADLY. CONTACTED CHRYSLER TODAY AND SAID THEY WILL GET BACK TO ME. WENT TO YOUR CONSUMER COMPLAINTS LISTING AND FOUND THAT OF 287 COMPLAINTS FILED UNDER THE ENGINE CATAGORY 217 OR 76% WERE FOR OIL LEAKS OR HEAD GAS

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.