



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1058

Date Received

03-JAN-2002

Ord. or
rt. dt
pd. rt
ip. ltr

Reference No.

753976

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door) 4M2DU86E32ZJ02747	Vehicle Make MERCURY TRUCK	Vehicle Model MOUNTAINEER	Vehicle Year 2002	Current Odometer Reading
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Purchase Date 01-OCT-2001	Dealer's Name _____	Engine Size (CID/CC/L) 60CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10160000	Part Name(s) VISUAL SYSTEMS:SUN ROOF ASSEMBLY (8/82)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CUSTOMER HAS CONCERN ABOUT SAFETY OF VEHICLE BECAUSE OF A THRID PARTY DEALER MODIFYING AND INSTALLING A MOON ROOF IN THE INTERIOR HEADLINER OF VEHICLE, ALTHOUGH OWNERS MANUAL WARNS AGAINST ANY MODIFICATIONS OF HEADLINER WHEN VEHICLE HAS SIDE AIR BARS INSTALLED.

*JG

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



People Saving People

1-888-DASH-2-DO1

Vehicle Owner's Questionnaire

Office of Defects Investigation

COPIED

Ques
JAN 10 2002

VOQ Confirmation

OID=753976

[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

Owner Information

FirstName:

LastName:

MI:

Organization:

Address 1:

Address 2:

City:

State:

Zip:

See Letter
AttachedUPDATED
JAN 10 2002POSTED
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Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 4M2DU86B3ZJ02747

Vehicle Make:	Mercury	Vehicle Model:	Mountaineer
Vehicle Year:	2002	Current Odometer Reading:	400
Purchase Date:	10/01	New or Used:	New

Engine Size:	4.0L	Antilock Brakes:	Yes
No. Cylinders:	6	Driverside Airbag:	Yes
Fuel Injection:	No	Passengerside Airbag:	Yes
Turbo:	No	Side Airbag - Driver:	Yes
Fuel Type:	Gas	Side Airbag - Passenger:	Yes
Drivetrain:	4 Wheel	3-Point Belt:	Yes
Cruise Control:	Yes	Motor Belt:	No
Body Style:	4-Door	2-point Belt:	No

RECEIVED
OCT 10 4 44 PM 2001
DEFECTS INVESTIGATION

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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