



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

29-OCT-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

753869

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 3FALP15P0VR168254		Vehicle Make FORD	Vehicle Model ESCORT	Vehicle Year 1997	Current Odometer Reading
Purchase Date 01-MAR-2000	Dealer's Name _____		Engine Size (CID/CC/L) 1.9	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02410000	Part Name(s) SUSPENSION:SINGLE AXLE:REAR:LEAF SPRING ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 25-OCT-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 63000		
	Vehicle Speed at Failure(s) 55		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WENT FOR AN INSPECTION FOR MY ESCORT AND THE DEALER SAID THAT MY SPRINGS WERE BROKEN IN THE REAR. THEY ALSO SAID THAT IT WAS COMMON FOR THAT TO HAPPEN. THERE WAS NO INDICATION THAT THEY WERE BAD WHEN THE CAR WAS DRIVEN, AS A MATTER OF FACT THE CAR DROVE PERFECTLY. THIS IS VERY SUSPICIOUS TO ME BECAUSE I HAVE NEVER SEEN OR HEARD OF COIL SPRINGS BREAKING BEFOR ON ANY VEHICLE. IS THIS A WAY FOR CAR COMPANYS TO MAKE THE CONSUMER FOOT THE BILL AND TOSS YOU A BONE TO MAKE YOU HAPPY. I BELIEVE THAT THEY ARE NOT BROKEN AND IS A MAJOR COVER UP FOR FORDS ALREADY POOR REPUTATION!

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.