



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

27-OCT-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

753785

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and driver's side door) 1G8ZJ5276WZ246075	Vehicle Make SATURN	Vehicle Model SL2	Vehicle Year 1998	Current Odometer Reading
--	-------------------------------	-----------------------------	-----------------------------	--------------------------

Purchase Date 01-OCT-2001	Dealer's Name _____	Engine Size (CID/CC/L) 1.9	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15300000	Part Name(s) EQUIPMENT: SPEED CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 27-OCT-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 44385		
	Vehicle Speed at Failure(s) 72		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 2	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☒ Yes ☐ No
---	---	---------------------------------------	----------------------------------	--------------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY MOTHER AND I WERE DRIVING SOUTH ON I-95, MILE MARKER 277 (NORTH OF DAYTONA) WITH THE CRUISE CONTROL SET FOR 72 MILES PER HOUR. I WAS IN THE RIGHT LANE, AND AS I APPROACHED A CAR GOING SLOWER, I APPLIED THE BRAKES TO RELEASE THE CRUISE CONTROL. IT WOULD NOT TURN OFF, SO I MOVED TO THE LEFT LANE AND TRIED REPEATEDLY TO RELEASE IT. I WAS ABOUT TO HIT THE REAR OF THE CAR IN FRONT OF ME, AND IT SEEMED LIKE I WAS ACCELERATING RATHER THAN DECELERATING. I COULD NOT SLOW DOWN SO WENT INTO THE MEDIAN STRIP, AND STILL WAS UNABLE TO SLOW DOWN. IT SEEMED I WAS UNABLE TO EVEN DEPRESS THE BRAKE PEDAL. IT SEEMED FROZEN. IT WAS ROUGH GOING, AND I WAS AFRAID OF GOING INTO THE NORTHBOUND LANES, SO I STEERED THE CAR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.