



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

25-OCT-2001

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Reference No.

753689

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4M2ZU66W02ZJ19489	MERCURY TRUCK	MOUNTAINEER	2001	

Purchase Date 01-AUG-2001	Dealer's Name _____	Engine Size (CID/CC/L) <u>V8</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06300000	Part Name(s) FUEL:FUEL INJECTION SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) <u>17-OCT-2001</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) <u>3000</u>		
	Vehicle Speed at Failure(s) <u>0</u>		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I PURCHASED 2002 MERCURY MOUNTAINEER ON 08/31/01 AND IN LESS THAN A MONTH THE VEHICLE LEAKED FUEL. THE FIRST INCIDENT HAPPENED ON 09/26/01 WHILE THE VEHICLE WAS IDLING IN PARKING THE ENGINE STARTED LEAKING FUEL AND EMPTIED THE TANK IN ABOUT 2 MINUTES. THE VEHICLE TOWED IN FOR REPAIRS THAT DAY AND O-RINGS WERE REPLACED. THE SECOND INCIDENT HAPPENED ON 10/03/01 WHILE THE VEHICLE WAS BEING DRIVEN ON THE INTERSTATE AT 70 MPH, AND THIS TIME SMOKE BEGAN TO COME FROM UNDER THE HOOD. THE VEHICLE WAS TOWED AND REPAIRED ONE DAY LATER, AND THE REPAIRS MADE WERE TO REPLACE THE INJECTOR. THE THIRD INCIDENT HAPPENED ON 10/17/01 WHILE THE VEHICLE WAS AT AN INTERSECTION WAIT AT A SIGNAL LIGHT

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.