



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

22-OCT-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

753543

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1HFSC47062A100393	HONDA MOTORCY	GOLDWING	2002	

Purchase Date 01-SEP-2001	Dealer's Name _____	Engine Size (CID/CC/L) <u>1800</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05240000	Part Name(s) ENGINE COOLING SYSTEM:FAN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) <u>18-SEP-2001</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) <u>35</u>		
	Vehicle Speed at Failure(s) <u>20</u>		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THESE NEW GENERATION HONDA GL1800 GOLDWINGS (2001-2002) APPEAR TO HAVE A CONGENITAL DESIGN DEFECT IN THE ENGINE COOLING SYSTEM. THE ENGINE HAS TWO SIDE MOUNTED FANS THAT ARE CONTROLLED TO COME ON WHEN THE BIKE IS TRAVELLING AT 15MPH OR SLOWER BECAUSE THE RUSH OF AMBIENT AIR IS TOO SLOW TO COOL THE ENGINE BY ITSELF AT THOSE SLOW SPEEDS. THE PROBLEM EXISTS WHEN THE BIKE IS TRAVELING BETWEEN APPROXIMATELY 16 MPH AND 25 MPH. THE SPEEDS IN BETWEEN THE POINT WHERE THE FANS ARE CONTROLLED TO KICK IN (15MPH OR BELOW) AND THE POINT WHERE THE AMBIENT AIR IS FLOWING OVER THE ENGINE FAST ENOUGH TO COOL IT WITHOUT THE ASSISTANCE FROM THE FANS. (25MPH) AFTER ABOUT 10-15 MINUTES OF DRIVING IN THES

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.