



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY 258

Date Received

20-OCT-2001

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Reference No.

753460

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

## VEHICLE INFORMATION

|                                                                                                     |              |               |              |                          |
|-----------------------------------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>windshield and driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1G1ND52J1Y6279392                                                                                   | CHEVROLET    | MALIBU        | 2000         |                          |

|                                                                                            |                                                                                           |                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                           |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date<br>01-JUL-2000                                                               | Dealer's Name                                                                             | Engine Size<br>(CID/CC/L)                                                                                                                                                                                                        | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection                                                                                                              |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                      | City State Zip Code                                                                       | No Cylinders                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                           |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                                                                                                                  |
|                                                                                            |                                                                                           | Drive Train<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                                                                                    | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other |
|                                                                                            |                                                                                           |                                                                                                                                                                                                                                  | Body Style<br><input type="checkbox"/> 2-Door<br><input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other                                          |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                                               |                                                                                                                            |                                                                                                                                          |                                                                                             |
|-----------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>03273000<br>06320000<br>09310000 | Part Name(s)<br>BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB<br>FUEL:FUEL INJECTION:ELECTRICAL<br>LIGHTING:FUSE:TURN SIGNAL LIGHTS | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br>1                            | Date(s) of Failure(s)<br>01-OCT-2000<br>1000<br>Mileage at Failure(s)<br>65                                                | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                             |                           |                      |                          |                                                                                           |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

3 MONTHS AFTER I BOUGHT MALIBU IN JULY, 2000 I WAS DRIVING AT 65 MPH WHEN MY CARE LOST ALL POWER. DEALER TOLD ME THAT THERE WAS SOMETHING WRONG WITH THE FUEL INDICATOR WIRING AND WAS FALSELY READING THE AMOUNT OF GAS I HAD WHICH RESULTED IN MY RUNNING OUT OF GAS AT 65MPH. PROBLEM HAS NOT REPEATED ITSELF. AT 21,000 MILES MY SIGNAL INDICATOR LIGHTS FAILED AND MY HAZARD SWITCH HAD TO BE REPLACED. AT 23,000 MILES MY EVAPORATOR VENT VALVE HAD TO BE REPLACE (ENGINE LIGHT REMAINED ON CONSTANTLY). AT 20,000 MILES MY CAR WAS VIBRATING WHENEVER MY BRAKES WERE APPLIED. DEALOR SAID FRONT BRAKES WORN OUT AND ROTORS OUT OF ROUND AND THEY REPLACED THE FRONT BRAKES AND REFACED THE ROTORS. AT 33,000 MILES, CARE AGAIN VITRATED WHENVER BRAKES APPLIED AND DEALER TOLD ME AGAIN THAT IT

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.