



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-OCT-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

753407

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEC13T41R100549	CHEVROLET TRUCK	TAHOE	2001	

Purchase Date 01-OCT-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>5.3 LI</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000	Part Name(s) SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 10	Date(s) of Failure(s) <u>30-OCT-2000</u> <u>75</u> Mileage at Failure(s) <u>0</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	--------------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN ENGINE IS STARTED THERE IS A DITINCTIVE SOUND THAT LETS YOU KNOW THAT YOU ARE IN A TRUCK, HOWEVER AFTER DRIVING AND THEN STOPPING AT A RED LIGHT OR STOP SIGN WHILE IN DRIVE THAE VEHICLE HAS A VIBRATION THAT CAN BE FELT FROM ANY SEATED POSITION IN THE VEHICLE. THIS VIBRATION WAS NOT PRESENT AT THE TIME OF PURCHASE NOR DURING THE TEST DRIVE. WE PURCHASED VEHICLE ON 10/30/00 AND THE VIBRATION DID NOT START UNTIL APPROXIMATELY THE MIDDLE OF AUGUST 2001. IT HAS BEEN BROUGHT IN TO THE DEALER TWICE FOR THIS PROBLEM AND THE FIRST TIME THEY SAID THEY COULD NOT DUPLICATE CONSUMERS CONCERN AT THIS TIME, THE SECOND TIME THE SHOP FORMAN TEST DROVE WITH US AND SAID THERE WAS A NEW BULLETIN JUST RELEASED ON THIS PROBLEM,AND HE WAS NOT AWARE THAT THE VEHICLE WAS IN THE FIRST TIME FOR

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.