



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-OCT-2001

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Reference No.

753330

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make TOYOTA TRUCK	Vehicle Model TACOMA	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-AUG-2000	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02615000	Part Name(s) WHEELS:LUGS:NUTS:BOLTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 01-OCT-2001 Mileage at Failure(s) 15000 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WOULD LIKE TO MAKE YOU AWARE OF A PROBLEM I RECENTLY HAVE HAD WITH A 2000 TOYOTA TACOMA PICK-UP. I HAVE 15000 MILES ON THE TRUCK AND RECENTLY ON A LONG ROAD TRIP I RECEIVED A FLAT DUE TO A NAIL ON THE HIGHWAY. IN CHANGING THE TIRE I SNAPPED 2 LUG STUDS. NOW I HAVE OWNED TRUCK FOR 20 PLUS YEARS AND HAVE NEVER SNAPPED A LUG OFF A WHEEL. I HAD IT SERVICED AND WAS TOLD IT WAS DUE TO TOO MUCH TORQUE AND STILL FIND THIS HARD TO BELIEVE. I CANNOT IMAGINE THAT I COULD GIVE THIS THAT MUCH TORQUE WITH A TIRE IRON TO SNAP OFF THE STUDS. I FEEL IT IS POOR QUALITY STEEL OR A FAILURE IN THE STEEL DESIGN ITSELF. I AM VERY CONCERN FOR FUTURE LUGS BREAKING WHEN TRAVELING AND FEAR A MAJOR SAFETY HAZARD. PLEASE LOOK INTO THIS MATTER AND ADVISE ME IF YOU HAVE RECEIVED SIMILAR COMPLAINTS AND WH

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.