U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258	
Date Received 16-OCT-2001	Od_or rt_dt od_rt np_ltr
	Reference No. 753299

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1FTEF15Y3TLA52363	FORD TRUCK	F150	1996	

Purchase Dat			
01-JAN-1996 ☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L 4.9L No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
05150022	ENGINE:GASKETS:OIL PAN	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
1	01-JAN-2001 68000	25	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I CONTACTED SUTTON FORD AND QUICKLY REALIZED THAT THEY WOULD NOT HELP. I THEN CONTACTED ELIZBETH PAGLIVCA AT FORD IN DEARBORN, MICHAGAN. HER PHONE NUMBER IS 313-322-3000 ASK FOR THE EXECUTIVE OFFICE AND THEN FOR ELIZBETH. SHE MADE ME BRING THE TRUCK IN SO A FORD MECHANIC COULD DO THE INSPECTION. SUTTON CHARGED ME 29.95 FOR LOOKING AT THE OIL PAN AND AGREEING THAT THE PAN HAD RUSTED THROUGH. I WAS TOLD OUT IN THE SHOP THAT THIS IS A COMMON PROBLEM WITH A 96 TRUCK. ELIZABETH AT FORD THEN INFORMED ME THAT THIS IS A COMMON PROBLEM AND IS NOT FORDS RESPONSIBILITY TO REPAIR. I EXPLAINED THAT I HAVE NEVER HAD AN OIL PAN RUST THROUGH, EVER, ESPECIALLY WHEN THE TRUCK ONLY HAS 70-75,000 MILES ON IT. I ASKED WHAT I SHOULD PUT ON THE OIL PAN ON MY $30,000.00 WINDSTAR TO MAKE SURE THAT OIL I

CONTINUED ON NEXT PAGE