



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

16-OCT-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

753269

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
YV1SW53D311006061	VOLVO	V70	2001	

Purchase Date 01-FEB-2001	Dealer's Name _____	Engine Size (CID/CC/L) _____	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05110000 01300000 02000000	Part Name(s) ENGINE MOUNTS STEERING POWER ASSIST SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
---	--	--	---

No of Failure 1	Date(s) of Failure(s) 01-JUN-2001 5000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
--------------------	---	--	--

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	-------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEARD LOUD "KNOCKING" WHEN TURNING RIGHT AND LEFT, DECELERATING, AND ENTERING/EXITING PARKING LOTS. TOOK CAR TO DEALERSHIP THREE TIMES AND TOLD NOTHING WAS WRONG. IT WAS SIMPLY A VERY HEAVY CAR AND MIGHT MAKE THAT NOISE IN THOSE CIRCUMSTANCES. PROBLEM WORSENER. TOOK TO INDEPENDENT MECHANIC AND HE FOUND BROKEN MOTOR MOUNTS WHICH LEFT ENGINE SITTING ON TOP OF STEERING COLUMN. HE STATED IT WAS A DESIGN FLAW THAT HAS NOW DAMAGED THE STEERING AND POSSIBLY ALIGNMENT, SUSPENSION, ETC. ALSO NOTED THAT PLACEMENT OF ENGINE ON TOP OF STEERING COLUMN WILL PROBABLY CAUSE THE MOTOR MOUNTS TO BREAK AGAIN WITHIN SIX MONTHS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.