Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: 13-OCT-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 753192

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
4UZAAHAK71CJ37481	NEWMAR	DUTCH STAR	2001	

Purchase Dat		Engine Size	
01-APR-2001	Dealer's Name_____	(CID/CC/L 300HP	☒ Turbo
☒ New ☐ Used	City_____ State_____ Zip Code_____	No Cylinders _____	☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
08500000	ELECTRICAL SYSTEM:IGNITION	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure		Failed Part(s)	NHTSA Previously
4	Date(s) of Failure(s) 24-AUG-200 5500 Mileage at Failure(s) 0	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FOUR TIMES THIS VEHICLE FAILED TO SHUT DOWN WHEN TURNING IGNITION OFF. ALSO TWO TIME THIS VEHICLE HAS STARTED ON ITS ON WITH THE KEY IN THE OFF POSITION OR REMOVED ALTOGETHER. THE DASH HEAT/DEFROSTER SYSTEM HAS NOT WORKED SINCE PURCHASE OF THIS VEHICLE. THE VEHICLE HAS BEEN LOOKED AT BY TWO DIFFERENT FREIGHTLINER DEALERSHIPS AND BOTH WERE UNABLE TO MAKE REPAIRS. THE MFGR WANTS ME TO DRIVE THIS UNSAFE AND ILLEGAL VEHICLE TO S. CAROLINA TO FACTORY FOR REPAIRS EVEN THO IT HAS BEEN LOOKED AT NUMEROUS TIMES, AND NOT REPAIRED. I HAVE BEEN TOLD THAT THIS DEALERSHIP AND MFGR HAVE HAD OTHER DASH HEAT/DEFROSTER AND ELECTRICAL FAILURES WITH OTHER VEHICLES MFGD BY NEWMAR.*AK

CONTINUE OTHER SIDE IF NEEDED