



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

12-OCT-2001

Od. or

rt. dt

od. rt

ip. lr

Reference No.

753128

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FMDA514XWBB75016	FORD TRUCK	WINDSTAR	1998	

Purchase Date 01-MAR-1998	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.8L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02760003	Part Name(s) TIRES/BELT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>11-OCT-2001</u> Mileage at Failure(s) <u>20000</u> <u>65</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I NOTICED RECENTLY A VIBRATION IN THE STEERING WHEEL WHILE DRIVING. FROM PAST EXPERIENCE, I THOUGHT ONE OF THE TIRES NEEDED BALANCING, SINCE I DID NOT FEEL ANY PROBLEMS WITH THE BRAKE ROTORS. I WENT TO HAVE THE TIRES CHECKED, AND THE GOODYEAR DEALER SAID THE TIRES HAD A DEFECT IN THE BELTS. HE RECOMMENDED REPLACING ALL 4 TIRES, BECAUSE HE SAID THEY ALL LOOKED BAD. I MADE AN APPOINTMENT FOR THE NEXT DAY (10/12/01) TO HAVE THEM REPLACED, BUT WOULDN'T YOU KNOW IT, I WENT TO DRIVE TO WORK ON THE FREEWAY ON 10/11/01 AND THE REAR PASSENGER SIDE TIRE BLEW UP. I THINK THAT GOODYEAR SHOULD REPLACE THESE TIRES AT "NO CHARGE" INSTEAD OF PRO-RATING THEM, BUT THAT PROBABLY WON'T HAPPEN WITHOUT A RECALL RIGHT? I WOULD NOT WANT THIS TO HAPPEN TO ANYBODY ELSE DRIVING ON THE FREEWAY. WHAT IF TH

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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2FMDA514XWBB75016	GOODYEAR	INVECTA GS	1900	

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