



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-OCT-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

753123

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
5TBRT341XYS007901	TOYOTA TRUCK	TUNDRA	2000	

Purchase Date 01-JUN-1999	Dealer's Name _____	Engine Size (CID/CC/L) 4.7L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 7	Date(s) of Failure(s) _____ Mileage at Failure(s) 18000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKES HAD TO BE REPLACED AT APPROX 18,000 MILES DUE TO SEVERE VIBRATION IN STEERING WHEEL AND BRAKE PEDAL WHEN APPLYING BRAKES, ESPECIALLY AT HIGHWAY SPEEDS. BY THE TIME VEHICAL HAD REACHED 45000 MILES, THE BRAKES HAD BEEN REPLACED SIX (6) ADDITIONAL TIMES, AND FOR THE SAME REASON. DEALERSHIP VERY COOPERATIVE AND HAS ADVISED ME THAT TOYOTA KNOWS THERE IS A PROBLEM WITH BRAKES ON TUNDRA AND HAS ASSIGNED A "TECHNIQAL TEAM" TO SOLVE THE PROBLEM. WHAT DO I AND OTHER TUNDRA OWNERS, ESPECIALLY THOSE WITH VEHICALS OUT OF WARRENTY LIKE MINE, DO UNTIL THE BRAKE PROBLEM IS SOLVED. TOYOTA CUSTOMER RELATION OFFICE IN CINCINNATI UNHELPFUL AND PROVIDED MISINFORMATION TO BOTH WIFE AND MYSELF. AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.