



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

04-OCT-2001

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Reference No.

752915

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JKAEJEA12YA016580		KAWASAKI	KAWASAKI	2000	
Purchase Date 01-SEP-2000	Dealer's Name _____		Engine Size (CID/CC/L 676 CC		☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		☐ Diesel
Transmission Type		Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01100000	Part Name(s) STEERING:WHEEL AND COLUMN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 6	Date(s) of Failure(s) 19-AUG-2001 2065 Mileage at Failure(s) 75	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS MOTORCYCLE DEVELOPS A VIOLENT SIDE-TO-SIDE THRESHING OF THE FRONT WHEEL AND HANDLEBARS BEGINNING AT 75 MPH AND GETTING WORSE AT 80 MPH AND OVER. SINCE THIS IS THE NORMAL SPEED OF TRAFFIC ON MOST WESTERN AND MIDWESTERN HIGHWAYS, THIS MAKES THE BIKE NOT ONLY TERRIFYING TO RIDE, BUT HIGHLY DANGEROUS AT NORMAL INTERSTATE HIGHWAY SPEEDS. THIS THRESHING MOTION IS OFTEN REFERRED TO AS A "TANK-SLAPPER". I TOOK THE MACHINE TO A LOCAL KAWASAKI DEALER, WHILE IT WAS STILL UNDER WARRANTY. HE PERFORMED A SERVICING SEQUENCE THAT SUPPOSEDLY ALIGNED EVERYTHING, BALANCED THE FRONT WHEEL, AND TEST RODE IT. HE SAYS HE RAN IT UP TO 90MPH WITH NO STEERING DIFFICULTIES. THE PRIME FACTOR IN THIS PROBLEM IS LOAD WEIGHT. THE SERVICE MANAGER WEIGHS 215 LBS; I WEIGH 280. ALTHOUGH THE BIKE

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.