



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

27-SEP-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

752647

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7MF33D9WJ152412	DODGE TRUCK	RAM 3500	1998	

Purchase Date 01-OCT-1998	Dealer's Name _____	Engine Size (CID/CC/L) 5.9L	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 13-SEP-2001 79898 Mileage at Failure(s) 70	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

2 YEARS AGO THE 5TH GEAR FAILED AND CHRYSLER COVERED IT THE TRUCK WAS 1000 MILES OUT OF WARRANTY. IN 8-2001 THE PART FAILED AGAIN WE TOOK IT TO A TRANS SHOP AND THEY FIXED IT FOR \$213.00, IN 9-2001 IT FAILED AGAIN THE TRANS SHOP THAT FIXED IT IN 8-2001 WOULD NOT WARRANTY THE NUT BACKING OFF. SO WE HAD TO PAY \$766.00 IN 9-2001 THIS IS AN ONGOING PROBLEM WITH THESE TYPE VEHICLES CHRYSLER KNOWS THIS BUT THEY DO NOT WANT TO FIX THE PROBLEM BECAUSE IT WOULD COST ALOT OF MONEY TO RECALL ALL THESE VEHICLES. THE PROBLEM ALMOST CAUSED US TO HAVE A WRECK, WHEN YOU ARE DRIVING DOWN THE INTERSTATE AT 70 MPH AND YOU HAVE TO DOWNSHIFT BECAUSE THE 5TH GEAR FAILS AND IT IS LIKE DRIVING IN NEUTRAL SO YOU DOWNSHIFT AND HOPE NOONE IS CLOSE BEHIND YOU. THERE WAS AN 18 WHEELER BEHIND US THIS LAS

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.