



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-SEP-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

752477

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) KNDJA7238W5560474	Vehicle Make KIA	Vehicle Model SPORTAGE	Vehicle Year 1998	Current Odometer Reading
Purchase Date 01-JAN-2000	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08310000 02100000 07465000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD SUSPENSION:INDEPENDENT FRONT POWER TRAIN:AXLE ASSEMBLY:4-WHEEL DRIVE LOCKING HUBS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 02-APR-2001 Mileage at Failure(s) 28786	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONTINUATION PART 3...VERY SLOWLY, THERE WAS A TERRIBLE CRUNCHING OR GRINDING METAL ON METAL NOISE WHEN THE VEHICLE WAS SLOWED DOWN (NOT THE BRAKES), THE WAS A HORRIBLE GROAN SOUND WHEN THE VEHICLE ACCELERATES ON THE FREEWAY, THERE WAS SOMETHING WRONG WITH THE HUBS ON THE VEHICLE, AND THE VEHICLE WOULD STALL AT ANY GIVEN TIME. WHEN I PICKED THE VEHICLE UP FROM THE DEALER AFTER BEING OUT OF SERVICE FOR 8 CONSECUTIVE DAYS, THE DEALER STATED THAT THEY DUPLICATED EACH AND EVERY CONCERN AND ADDRESSED THEM ALL. EXACTLY 1 WEEK LATER, THE CHECK ENGINE LIGHT CAME BACK ON AND THE VEHICLE DIED ON ME AT THE MALL. I CALLED A TOW TRUCK AND HAD TO GET THE BATTERY BOOSTED SINCE SOMETHING THAT THE DEALER DID ELECTRICALLY WAS IMPROPER. I MADE IT BACK HOME BUT WAS UNSURE WHETHER OR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.