



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-SEP-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

752475

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KNDJA7238W5560474	KIA	SPORTAGE	1998	

Purchase Date 01-JAN-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12421000 08310000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:G/ ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 29-SEP-2000 19654 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I AM REGISTERING A COMPLAINT AGAINST KIA MOTORS, INC. BECAUSE OF THE TREMENDOUS AMOUNT OF PROBLEMS I HAVE BEEN HAVING WITH MY VEHICLE. I PURCHASED A 1998 KIA SPORTAGE ON JANUARY 17, 2000 AND IT HAD ABOUT 2600 MILES ON IT. ABOUT 2 MONTHS LATER AT 6683 MILES, THE ENGINE LIGHT CAME ON AND SINCE I WAS READY FOR AN OIL CHANGE ANYWAY, I TOOK THE VEHICLE TO THE DEALER TO GET IT CHECKED OUT. THE DEALER INFORMED ME THAT SINCE THE VEHICLE IS STILL NEW AND IN ITS "BREAKING-IN" STAGE, THE LIGHT WILL GO OFF IN A FEW DAYS. A FEW DAYS LATER, THE LIGHT DID GO OFF BUT THE VEHICLE JUST DIDN'T FEEL RIGHT. A FEW WEEKS LATER, THE ENGINE LIGHT CAME ON AGAIN AND I WAS AGAIN ADVISED THE DEALER THAT IT WILL GO OFF BY ITSELF, THIS TIME I DIDN'T TAKE THEIR WORD AND INSISTED THAT THE VEHICLE BE CHECKED OUT. THE DEALER THEN

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.