



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

16-SEP-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

752241

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame) JTEHH20V510066348	Vehicle Make TOYOTA TRUCK	Vehicle Model RAV4	Vehicle Year 2001	Current Odometer Reading
Purchase Date 01-APR-2001	Dealer's Name _____		Engine Size (CID/CC/L) 2.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 25	Date(s) of Failure(s) 02-APR-2001 Mileage at Failure(s) 200 30	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE 2001 TOYOTA RAV4 HAS A SIGNIFICANT HESITATION PROBLEM UPON ACCERATION RESULTING IN, MY OPINION, AN EXTREMELY UNSAFE VEHICLE. AT RANDOM TIMES THERE IS VIRTUALLY NO POWER PRODUCED BY THE ENGINE FOR APPROX. 5-10 SECONDS WHEN THE ACCELERATOR IS DEPRESSED. THIS RESULTS IN A VERY DANGEROUS SITUATION WHEN IN HEAVY TRAFFIC. THE DEALER, ADMITTING THERE IS A PROBLEM, CLAIMS THEY HAVE NO IDEA WHAT CAUSES IT, NOR DOES TOYOTA. I HAVE NARROWLY MISSED BEING HIT BY OTHER TRAFFIC WHEN I EXPECTED THE VEHICLE TO SMOOTHLY ACCELERATE OUT OF HARMS WAY WHEN IT DID NOT.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.