



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

15-SEP-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

752224

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or above dashboard)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HR54K1YU158915	BUICK	LESABRE	2000	

Purchase Date 01-APR-2001	Dealer's Name _____	Engine Size (CID/CC/L) 3800	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000 02100000	Part Name(s) STEERING:POWER ASSIST SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

POWER STEERING PROBLEM - WHEN YOU TURN THE STEERING WHEEL, THERE IS AN UNUSUAL NOISE AND YOU CAN FEEL A VIBRATION WHILE PARKED AND WHILE MOVING. I TOOK THIS CAR TO THE DEALER I PURCHD THE CAR FROM ON SEPT. 14, 2001. MR. JAY WAKEFIELD, GENERAL MANAGER AND MR. TOM BERRY, SERVICE MANAGER ACKNOWLEDGED MY PROBLEM. HOWEVER, BOTH SAID THE MANUFACTURER WAS AWARE OF THE PROBLEM BECAUSE IT HAS HAPPENED TO OTHER CARS. SO FAR THEY HAVE NOT FOUND THE SOLUTION. THEY ALSO SAID I WOULD HAVE TO LIVE WITH THE PROBLEM UNTIL THE MFG. NOTIFIES THEM WHAT TO DO. I DO NOT FEEL SAFE DRIVING THE CAR IN THIS CONDITION. THE TIRES HAVE BEEN AN ON GOING PROBLEM SINCE I PURCHASED THIS CAR. WAKEFIELD BUICK DID PUT TWO NEW TIRES ON SEVERAL WEEKS AFTER I PURCHASED. THE TIRES CAUSES THE CAR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HR54K1YU158915	GENERAL	GENERAL	1900	

Purchase Date 01-APR-2001	Dealer's Name _____	Engine Size (CID/CC/L) 3800	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
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