



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## Auto Safety Hotline

**Vehicle Owner's Questionnaire**

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

**FOR AGENCY USE ONLY 258**

Date Received

12-SEP-2001

Ord. or  
rt. dt  
od. rt  
rp. ltr

Reference No.

752098

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

|   |   |  |   |   |   |  |
|---|---|--|---|---|---|--|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>and/or above driver's side)</small> | Vehicle Make  | Vehicle Model  | Vehicle Year  | Current Odometer Reading  |   |  |
| 1FTNW20F4YED59094   | FORD TRUCK  | F250   | 2000  |   |   |  |
| Purchase Date<br>01-JUL-2000  | Dealer's Name _____   | Engine Size<br>(CID/CC/L) _____  | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injectio |   |   |  |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                             | City _____ State _____ Zip Code _____   | No Cylinders _____   |   |   |   |  |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic        | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No  | Drive Train<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                                   |   |  |  |
|-----------------------------------|---|--|--|
| Component<br>08130000<br>08320000 | Part Name(s)<br>FUEL:FUEL LINES FITTINGS AND PUMP<br>ELECTRICAL SYSTEM:WIRING:HARNES:UNDER DASH | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part's<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br>1                | Date(s) of Failure(s)<br>C2-JAN-2001<br>10000<br>Mileage at Failure(s) _____                    | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No   | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No               |

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|   |   |                           |                      |                          |  |
|---|---|---------------------------|----------------------|--------------------------|--|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Polic<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|---------------------------|----------------------|--------------------------|--|

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

I HAV EGONE TO THE DEALERSHIP SERVICE DEPARTMENT SEVERAL TIMES AND ASKED FOR ASSISTANCE WITH THESE PROBLEMS. I HAVE GOTTEN NO SUPPORT FROM THEM. I HAVE TAKEN IT IN SEVERN TIMES AND FILLED TWO DISPUTE SETTELMENT CLAIMS. I AM STILL WAITING TO HEAR FROM THEM, I FEEL WE BOUGHT A THIRTY FIVE THOUSAND DOLLAR HEADACHE! PLEASE HELP ME TO GET THIS TRUCK REPAIRED OR REPLACED. I FEEL WE HAVE GIVEN PENINSULA FORD EVERY OPPORTUNITY TO DO THE RIGHT THING, BUT THEY SEEM TO NOT WANT TO NOW THAT THEY HAVE THEIR MONEY. I WOULD NOT FEEL RIGHT SELLING THIS VEHICLE TO SOMEONE,KNOWING THAT SOONER OR LATTER IT WILL CAUSE AN ACCIDENT, THANKS FOR LISTENING/HELPING. NO SAFETY DEFECT LISTED. \*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

