



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

08-SEP-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

751908

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make DODGE TRUCK	Vehicle Model GRAND CARAVA	Vehicle Year 2000	Current Odometer Reading
Purchase Date 01-FEB-2000	Dealer's Name _____		Engine Size (CID/CC/L) 3.3L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05250000	Part Name(s) ENGINE COOLING SYSTEM:BELTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 08-SEP-2001 Mileage at Failure(s) 36080 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE 3/8 INCH FASTENER THAT CONNECTS THE SERPENTINE BELT TENSIONER FAILED. IT APPEARS TO BE A CLEAN SHEAR NEAR THE BASE OF THE BOLT. THIS HAPPENED AS THE VEHICLE WAS BEING BACKED INTO A GARAGE AND NEARLY STOPPED. AS A RESULT OF THIS FAILURE, THE POWER STEERING WAS RENDERED NON-FUNCTIONAL. IT IS MY FIRM BELIEF THAT IF THIS FAILURE HAD OCCURED WHILE MOVING, A SERIOUS ACCIDENT WOULD HAVE RESULTED. THE FAILED COMPONENT HAS BEEN REPLACED AND SAVED FOR ANY FUTURE EVALUATION OF THE FAILURE MECHANISM. WHEN THIS PROBLEM WAS REPORTED TO THE DEALER, INDICATIONS WERE THAT THIS HAS HAPPENED SEVERAL TIMES IN THE RECENT PAST.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.