Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258	
Date Received: 07-SEP-2001	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ op_ltr ____ ____
	Reference No.: 751822

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1GDM7H1JXWJ509532	GMC	GMC	1998	

Purchase Dat		Engine Size	
01-APR-1999	Dealer's Name_____	(CID/CC/L 3600 C	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
☐ New ☒ Used	City_____ State_____ Zip Code_____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
07300000	POWER TRAIN:TRANSMISSION:AUTOMATIC	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
25	29-JUN-2001 60500 0		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SHORTLY AFTER SIGNING A LEASE TO PURCHASE THE VEHICLE, THE TRANSMISSION LOCKED UP IN REVERSE WHILE I WAS USING IT COMMERCIALLY. THE TRUCK HAD SEVERAL YEARS, OR 25000 MILES, LEFT ON WARRANTY SO I CALLED GMC CUSTOMER SERVICE FOR REPAIR.THE VEHICLE WAS REPAIRED AT AN AUTHORIZED GMC DEALERS'SHOP, PERFORMANCE CHEVROLET,SACRAMENTO,CA. ONE WEEK LATER THE TRANSMISSION LOCKED UP AGAIN, ONLY THIS TIME I COULDN'T AFFORD TO LOSE THE WORK (SELF-EMPLOYED) AS I DID THE FIRST LOCK UP. SO, I GATHERED MY WITS ABOUT ME AND OPENED THE TOWER/SHIFTER ROD TOP OF THE TRANNY. I FOUND THE BOTTOM OF THE SHIFTER ROD OUT OF ITS DIVIT IN WHICH IT SHIFTS GEARS, AND ALSO SAW THAT THE REVERSE GEAR WAS THROWN INTO REVERSE. I THEN USED A SCREWDRIVER TO PRY THAT GEAR BACK INTO A NUETRAL POSITION. I BUTTON

CONTINUED ON NEXT PAGE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.