



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

06-SEP-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

751806

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1B3ES42C1SD280412	DODGE	NEON	1995			
Purchase Date 01-OCT-1995	Dealer's Name _____	Engine Size (CID/CC/L 2.0L 1	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 03270000 12420000	Part Name(s) ENGINE:GASKETS:VALVE COVER BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 27-JUL-1999 61610	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 35		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE ENGINE LIGHT OFTEN COMES ON WITHOUT A CAUSE. IT IS SO COSTLY TO CHECK WITHOUT AN FIX THAT I AM THINKING ABOUT NOT HAVING IT CHECK ANYMORE. THE HEAD GASKET IS A MAJOR PROBLEM ON THESE CARS. I DO NOT HAVE THE MONEY TO FIX IT AT THIS TIME. I AM WAITING FOR A CALL FROM DODGE TO SEE IF THEY WILL HELP. THIS SHOULD BE REPLACED AT THEIR COST. TOO MANY PEOPLE HAVE HAD THIS PROBLEM. THE ROTOR AND CALIPERS PROBLEM WAS SCARY. I WAS APPLYING MY BRAKES WHEN A CRUNCH WAS HEARD. IT BECAME HARD TO KEEP CONTROL OF THE CAR. THE CAMSHAFT SEAL CAME OUT OF THE HEAD. I HAD TO PURCHASE A NEW ONE. I FIND IT INTERESTING THAT A LOT OF NEON OWNERS ARE HAVING THE SAME PROBLEMS. I WISH DODGE WOULD PULL THEIR SHARE OF THE COST SO TRUST COULD BE RESTABLISHED. THANK YOU FOR YOUR TIME, ROBYN KNOUFF

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.