Form Approved: OMB No. 2127-0003

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: **05-SEP-2001**

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
rp_ltr ____ ____

Reference No. **751686**

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1B4HS28YOWF170624	DODGE TRUCK	DURANGO	1998	

Purchase Dat: **01-JUN-1998** ☒ New ☐ Used

Dealer's Name_____ City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____ No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s)
07360000	POWER TRAIN TRANSFER CASE (4-WHEEL DRIVE)	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s) / Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
1	Date(s) of Failure(s) 29-JUN-2001; Mileage at Failure(s) 52000; 70	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TRANSFER CASE EXPLODED ON I-75 NEAR WEST BRANCH MICHIGAN WITH PARTS FLYING IN ALL DIRECTIONS. LOST POWER AND PARTS BLEW OUT DRIVER SIDE REAR TIRE. DURANGO ALMOST FLIPPED OVER GOING AT THIS SPEED. FORTUNATELY, THERE WAS VERY LITTLE TRAFFIC GOING SOUTHBOUND AND AS I FISHTAILED FORM LANE TO LANE I WAS ABLE TO STOP IT WITH INCIDENCE. I FELT THIS WAS AN EXTREMELY DANGEROUS SITUATION. I STILL HAVE THE DAMAGED TRANSFER CASE THAT SHOWS HOW IT EXPLODED. THERE WAS NO WARNING. CRYSLER COULD NOT HAVE CARED LESS ABOUT THIS SITUATION. ALL THEY SAID WAS THAT PARTS FAIL SO LIVE WITH IT.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.