



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

03-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

751593

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 5VPCB15D2X3002173	Vehicle Make VICTORY	Vehicle Model V92C	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-JUL-1999	Dealer's Name _____		Engine Size (CID/CC/L 1507CC)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03601000	Part Name(s) BRAKES:MECHANICAL SERVICE:DISC BRAKES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 01-JUL-2000 Mileage at Failure(s) 8000 15	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE FRONT BRAKE SYSTEM ON MY BIKE HAS A TERRIBLE UNSAFE SURGING. WITH THE ORIGINAL, FIRST BRAKES, IT STARTED EARLY IN MILES. POLARIS REPLACED MY PADS AND DISC BUT IT WASN'T LONG BEFORE THE SURGING STARTED AGAIN. I CANNOT USE MY FRONT BRAKES ON MY MOTORCYCLE, MAKING IT VERY UNSAFE, ESPECIALLY IF I REALLY HAD TO STOP FAST. WHEN THE FRONT BRAKES ARE APPLIED UNDER 20MPH THERE IS SUCH A SURGING ACTION THAT IT JUST ABOUT THROWS ME FORWARD ON THE BIKE. WHEN I COMPLAINED OF THIS PROBLEM FOR THE SECOND TIME, POLARIS SAID IT WAS A NORMAL WEAR PROBLEM. IT'S NOT NORMAL AND MANY OTHER VICTORY RIDERS HAVE HAD THE SAME PROBLEM. I DON'T KNOW WHAT TO DO TO FIX THE PROBLEM AND I FEEL AS THOUGH POLARIS SHOULD HAVE TAKEN CARE OF IT FOR ME BEING IT IS A BIG SAFETY ISSUE.....IT'S A FACTORY DEFECT PROBLEM

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.