



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

02-SEP-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

751551

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 5TBBT4818YS097096	Vehicle Make TOYOTA TRUCK	Vehicle Model TUNDRA	Vehicle Year 2000	Current Odometer Reading
Purchase Date 01-APR-2001	Dealer's Name _____		Engine Size (CID/CC/L) 4.7 L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000 03270000 04100000	Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM EMERGENCY PARKING BRAKE:MECHANICAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 15-JUN-2001 15124 Mileage at Failure(s) 40	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON 06/15/2001 MY 2000 TOYOTA TUNDRA RECEIVED WARRANTY REPAIRS AS FOLLOWS: REPLACED FRONT ROTORS, FRONT PADS, REAR DRUMS, REAR BRAKE SHOES, REAR PARKING BRAKE ADJUSTMENT STRUT KITS ON BOTH WHEELS. ALL WORK WAS NECESSARY DUE TO VIBRATION DURING BRAKING ABOVE 40 MPH. CLASSIC TOYOTA IN ROUND ROCK, TEXAS DID THE WARRANTY WORK AND TOLD ME THERE WAS A TSB CALLING FOR THE REPLACEMENT OF THE PARKING BRAKE ADJUSTMENT STRUTS. ADDITIONALLY, I WAS TOLD THIS ACTION WOULD FIX THE VIBRATION PROBLEMS. MY BRAKES OPERATED SMOOTHLY FOR APPROX. 3,000 MI. MY TRUCK ONCE AGAIN VIBRATES DURING BRAKING CONDITIONS ABOVE 40 MPH. THIS CONDITION CAUSES EXCESSIVE VIBRATIONS THAT POSE SAFETY CONCERNS, MOST ESPECIALLY IN WET OR HAZARDOUS DRIVING CONDITIONS. I HAVE SPOKEN WITH THE SERVICE DE

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.