



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## Auto Safety Hotline

**Vehicle Owner's Questionnaire**

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

**FOR AGENCY USE ONLY 258**

Date Received

02-SEP-2001

Ord. or  
rt. dt  
od. rt  
rp. ltr

Reference No.

751549

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	CHEVROLET TRUCK	TAHOE	1998	

Purchase Date <b>01-JAN-1998</b>	Dealer's Name _____	Engine Size (CID/CC/L) 350	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
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**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component 03250000 10310000 06610000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM VISUAL SYSTEMS:WINDSHIELD WIPER EXHAUST SYSTEM:MANIFOLD:ENGINE	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No of Failure <b>2</b>	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ 37000	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
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**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

THE BRAKE FAILURES ARE WELL KNOWN BY ALL TAHOE OWNERS. THE FAILURES FOR THE WINDSHIELD WIPER CONTROL ASSEMBLY, BRAKE LIGHT ASSEMBLY ARE ALL RELATED TO POOR QUALITY ELECTRICAL COMPONENTS NOT INTENDED FOR ANY REASONABLE SERVICE LIFE. JUNK BY ANY QUALITY STANDARDS. THE SERVICE DEPARTMENT AT NELDA STEVENSON CHEVROLET ACKNOWLEDGED THESE COMPONENTS HAVE HIGH FAILURE RATES, BUT THEY GET PAID TO CORRECT THEM. THE COOLANTCONNECTOR IS AN EXTREMELY POOR DESIGN. DESPITE THREADING INTO THE INTAKE, IT IS MADE OF A POOR QUALITY MATERIAL THAT BREAKS OFF AT THE ENTRY TO THE MANIFOLD REQUIRING REMOVAL OF THE MANIFOLD TO REMOVE THE BROKEN THREADS RESULTING IN A \$400 BILL TO REPLACE A \$12.95 PART. AGAIN PATHETIC DESIGN AND CHOICE OF MATERIALS TO SAVE A COUPLE OF DO

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.