



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

31-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

751481

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1FTYR15U1WPA95677	Vehicle Make FORD TRUCK	Vehicle Model RANGER	Vehicle Year 1998	Current Odometer Reading
Purchase Date 01-MAY-1998	Dealer's Name _____		Engine Size (CID/CC/L) 3.0LIT	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 28-AUG-2001 Mileage at Failure(s) 13562 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY TRUCK WAS JUST 3 MONTHS NOW OUT OF WARRANTY.I WENT TO START IT TO GO TO WORK AND IT WOULD NOT STAY RUNNING:JUST WOULD NOT.I CALLED GORDIE BOUCHER SERVICE AND GOT AN APPOINTMENT TO HAVE IT CHECKED OUT.I WAS AFRAID TO DRIVE IT OUT THERE,SO I HAD MY HUSBAND DO THAT AND HIS FATHER FOLLOWED IN HIS VEHICLE. MY HUSBAND SAID HE HAD A HECK OF A TIME.TRUCK KEPT KILLING AND WOULDN'T STAY RUNNING.I TOLD HIM TO GO IN THE MORNING SO AS NOT TO GET CAUGHT IN HEAVY TRAFFIC AND STALL OUT AND CAUSE AN ACCIDENT!BOTTOM LINE:NEEDED MASS AIR FLOW SENSOR:COST:\$360.00.I BELIEVE THIS TO BE A MANUFACTURER DEFECT REGARDLESS OF BEING ONLY 3 MONTHS OUT OF WARRANTY.I BELIEVE THIS PART SHOULD LAST LONGER THAN 3 YEARS,3 MONTHS AND I WANT TO BE REIMBURSED BY FORD FOR THE \$360.00 I HAD TO P

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.