



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

751394

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JS3TD03VXS4113430	SUZUKI TRUCK	SIDEKICK	1995	
Purchase Date 01-MAY-1997	Dealer's Name _____		Engine Size (CID/CC/L) <u>1.4</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12420000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>11-AUG-2001</u> Mileage at Failure(s) <u>50000</u> Mileage at Failure(s) <u>60</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SUZUKI HAS CONFIRMED THAT THE SOFTWARE IN THE VEHICLE TURNS ON THE CHECK ENGINE LIGHT AT 50,000 REGARDLESS WHETHER THERE IS A REAL PROBLEM. VEHICLE WAS SERVICED A LITTLE BEFORE 50,000 MILES. BECAUSE OF THIS LIGHT MY WIFE WAS AFRAID TO DRIVE THE VEHICLE UNTIL IT WENT IN FOR SERVICE AGAIN. SERVICE CENTER REPORTED NO PROBLEM WITH VEHICLE AFTER A \$90 DIAGNOSTIC. THEY SPENT 1.5 HOURS LOOKING FOR A NON EXISTANT PROBLEM. ASKED SUZUKI TO REIMBURSE, THEIR CS REP LOURRAINE AT 800-934-0934 HUNG UP AFTER ADMITTING TO THE 50K LIGHT BUT SAYING I SHOULD TAKE UP WITH DEALER. IF THE NHTSA WANTS OWNERS TO TAKE WARNING LIGHTS SERIOUS IT MUST STOP THIS PRACTICE OF USING TRICKS TO PIMP SERVICE WORK. NOTHING IN THE OWNERS MANUAL INDICATES THE 50,000 MILE SERVICE LIGHT. THE SERCET TO SAFETY IS MAINTEA

COPIED FROM A FILE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.