



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

751381

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) JTDDY38T5Y0032366	Vehicle Make TOYOTA	Vehicle Model CELICA	Vehicle Year 2000	Current Odometer Reading
Purchase Date 01-AUG-2000	Dealer's Name _____		Engine Size (CID/CC/L) 1.8	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 07300000 12200000	Part Name(s) ENGINE POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR SYSTEMS:ACTIVE SEAT AND SHOULDER BELTS AND	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 18-AUG-2001 Mileage at Failure(s) 14451 40	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

1. ENGINE FAILURE. WHILE DRIVING AT APPROXIMATELY 40MPH A LOUD NOISE (SNAP OR POP) FOLLOWED BY OTHER ODD NOISES WERE EXHIBITED BY THE ENGINE. AT THAT TIME ALL ENGINE POWER (INCLUDING POWER ASSISTED STEERING AND BRAKES) WAS LOST. 2. TRANSMISSION. SHIFTER NOISES ARE EXHIBITED WHILE SELECTING GEARS. THE NOISE, A LOUD SQUEAKING WHILE MOVING SHIFTER INTO OR OUT OF GEAR, INITIALLY STARTED AT AROUND 1000 MILES AND WAS ONLY PRESENT DURING REVERSE, 1ST, OR 2ND SHIFT. THE SYMPTOM HAS WORSENERED AND IS NOW PRESENT WHEN SELECTING ANY GEAR (1-6 OR REVERSE). IT WAS INITIALLY NOTED INFORMALLY WITH THE DEALER, AND FORMALLY DOCUMENTED ON THE 02/06/2001 SERVICE VISIT (7486 MILES). DIFFICULTY SHIFTING INTO 1, 2, 3, AND 6 WAS ALSO NOTED AT THIS TIME. THIS TOO HAS WORSENERED, GRINDING IS EXPERIENCED MOST TIMES WH

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.