



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-AUG-2001

Od_or

rt_dt

od_rt

ip_lr

Reference No.

751297

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) JT3HN87R8V0058165	Vehicle Make TOYOTA TRUCK	Vehicle Model 4 RUNNER	Vehicle Year 1997	Current Odometer Reading
Purchase Date 01-JAN-1997	Dealer's Name _____		Engine Size (CID/CC/L) 6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 15130000 12200000	Part Name(s) TIRES EQUIPMENT:ELECTRIC POWER ACCESSORIES:LOCKS:DOOR INTERIOR SYSTEMS:ACTIVE SEAT AND SHOULDER BELTS AND	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1000	Date(s) of Failure(s) 01-MAY-2001 15000 Mileage at Failure(s) 2	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WE HAVE CONTACTED TOYOTA AND THE DEALERSHIP AND THEY ARE UNWILLING TO SEE ANY OF THESE THINGS AS SAFETY HAZARDS. ESPECIALLY DOOR LOCKS, TIRES, SEATBELTS. AND WE WERE NEVER TOLD THE VEHICLE WAS SERVICED BEFORE WE PURCHASED IT "BRAND NEW" IN 1997. WE FOUND THAT OUT IN ERROR AT THE DEALERSHIP (AL HENDRICKSON TOYOTA) WHEN THEY ACCUSED US OF NOT SERVICING OUR VEHICLE. THE SUV WAS CLEARLY A LEMON ALL ALONG. WE TOOK THE VEHICLE TO BE SERVICED BUT THE DEALERSHIP CONVENIENTLY HAS NO RECORDS OF US, EVEN WHEN PROVIDED WITH DOCUMENTED PROOF (RECEIPTS). THERE COMPUTER SAYS "WE DID NOT COME INTO SERVICE OUR VEHICLE." THE 1997 4-RUNNER IS A SAFETY HAZARD.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Purchase Date 01-JAN-1997	Dealer's Name _____		Engine Size (CID/CC/L) 6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
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COPIES OF THIS FORM ARE:

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