



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-AUG-2001

Od_or

rt_dt

pd_rt

rp_lr

Reference No.

751284

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7MC3366XJ521397	DODGE TRUCK	3500	1999	

Purchase Date 01-JAN-1999	Dealer's Name _____	Engine Size (CID/CC/L) 5.9L	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07230000	Part Name(s) POWER TRAIN:TRANSMISSION:5 SPEED AND UP	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 28-JUN-2001 70000 Mileage at Failure(s) 65	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE 5TH GEAR IN THE TRANSMISSION HAS A RETAINING NUT THAT BACKS OFF AND ALLOWS THE 5TH GEAR ASSEMBLY TO BECOME DISENGAGED WHILE RIDING DOWN THE ROAD. AFTER SPEAKING WITH THE DEALER I WAS TOLD THAT IT WAS FROM TOWING WITH THE VEHICLE IN 5TH GEAR. THERE IS NOTHING IN THE OWNER'S MANUAL ABOUT THIS BEING AN ISSUE. I ALSO CONTACTED SEVERAL OTHER OWNERS OF THE SAME VEHICLE AND THEY HAVE HAD THE EXACT SAME PROBLEM. ALSO THE DEALER WANTED \$1200 DOLLARS TO MAKE THE REPAIR AND I SAID NO THAT WAS TOO HIGH. THEY CALLED ME BACK LATER AND SAID IT WOULD BE \$760 DOLLARS. I STILL SAID NO AND THAT I WAS COMING TO INSPECT THE BAD PARTS. UPON ARRIVAL THEY SHOWED ME SEVERAL PARTS AND SAID THAT DODGE MADE THEM REPLACE CERTAIN PARTS TO COVER ANY OTHER WARRANTY CLAIMS. THE ONLY PART DAM

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.