



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

27-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

751237

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMCU04101KB0572		FORD TRUCK	ESCAPE	2001	
Purchase Date 01-MAY-2001	Dealer's Name _____		Engine Size (CID/CC/L) 3.0 L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000 03250000 01100000	Part Name(s) ELECTRICAL SYSTEM:IGNITION BRAKES:HYDRAULIC:ANTI-SKID SYSTEM STEERING:WHEEL AND COLUMN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 07-AUG-2001 2400 Mileage at Failure(s) 35	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE THE ESCAPE IS DRIVING AT NO PARTICULAR SPEED, THE STEERING WHEEL TUGS A LITTLE THEN IT LOCKS COMPLETELY UP, THEN THE BRAKES FAIL, THE ENGINE LIGHT COMES ON AND THE ONLY WAY TO GET THE CAR TO STOP IS TO USE THE EMERGENCY BRAKE. MY ESCAPE HAS DONE THIS THREE TIMES SINCE I BOUGHT IT IN MAY OF THIS YEAR. TWO OF THE INCIDENTS ALMOST RESULTED IN CAR ACCIDENTS BECAUSE THE CAR CAN NOT BE STEERED. THE CAR TOTALLY FREEZES UP WITH ALL ENGINES LIGHTS COMING ON. THE SPEED DOESN'T SEEM TO BE A FACTOR. ALL THREE OCCASSIONS MY CD PLAYER HAS BEEN ON, THE AIR HAS BEEN ON LOW AND MY LIGHTS HAVE BEEN ON. AFTER THE CAR FINALLY STOPS BY USING THE EMERGENCY BRAKE, I SHUT EVERYTHING OFF AND IT STARTS RIGHT BACK UP AGAIN.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.