



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

27-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

751206

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) JTEHH20V610023153	Vehicle Make TOYOTA TRUCK	Vehicle Model RAV 4	Vehicle Year 2001	Current Odometer Reading
Purchase Date 01-OCT-2000	Dealer's Name _____		Engine Size (CID/CC/L) 2.0	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 06400000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC FUEL:THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 12	Date(s) of Failure(s) 25-AUG-2001 Mileage at Failure(s) 14900 S	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE EXHIBITS INTERMITTENT HESITATION UPON ACCELERATION FROM STOP OR LOW SPEED. HESITATION HAS OCCURRED SINCE SHORTLY AFTER VEHICLE PURCHASE DATE, WITH INCREASED FREQUENCY DURING LAST 60-90 DAYS. HESITATION OCCURS BOTH WITH AIR CONDITIONING ON AND OFF, AND WITH 4-SPEED AUTOMATIC TRANSMISSION OVERDIVE ON AND OFF. 2-3 OCCURRENCES PER WEEK ARE CURRENTLY EXPERIENCED. MOST FREQUENT WHEN VEHICLE IS MAKING SLOW TURN (BOTH RIGHT AND LEFT) AND LASTS 5-10 SECONDS EVEN IF ACCELERATOR IS NEARLY FULLY DEPRESSED. HESITATION HAS ALSO OCCURRED WHEN MOVING STRAIGHT AHEAD FROM STOP OR FROM LOW SPEED (5-10 MPH) STOP AND GO TRAFFIC. DEALER HAS BEEN NOTIFIED AND COULD NOT REPLICATE PROBLEM OR OFFER A SOLUTION, HOWEVER VEHICLE WAS DRIVEN FOR ONLY A SHORT TIME

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.