



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

27-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

751198

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4FA29P9YP780726	JEEP	WRANGLER	2000	

Purchase Date 01-SEP-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.5L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13100000	Part Name(s) STRUCTURE:FRAME:MEMBERS AND BODY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 4	Date(s) of Failure(s) <u>28-MAR-2001</u> Mileage at Failure(s) <u>10000</u> <u>55</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE DOCUMENTED FOUR TRIPS TO THE DEALER TO FIX WATER LEAKING INTO THE PASSENGER COMPARTMENT. THERE ARE ACTUALLY TWO OTHER TIMES THAT I HAVE TAKEN THE VEHICLE TO THE DEALERSHIP FOR THE SAME PROBLEM, BUT, SINCE IT WAS A RETURN TRIP, THEY DID NOT PROVIDE DOCUMENTATION FROM THE "DEALER AGENT" THAT PERFORMED THE WORK. ON MY FOURTH & FIFTH TRIP, I DEMANDED WRITE-UPS. I HAVE SPOKEN WITH A CHRYSLER FACTORY REP WHO REFUSES TO DO ANYTHING, SINCE ON THE FIFTH TRIP, THE "DEALER AGENT" COULD NOT FIND THE PROBLEM. THE FACTORY REP DID SUBSEQUENTLY OFFER AN EXTENDED WARRANTY, BUT HAS NOT RETURNED MY CALLS. I HAVE FOUND THE WATER LEAK ON MY OWN AND ON MY SIXTH VISIT TO THE DEALER, I DEMANDED THAT THE BODY SHOP MANAGER VERIFY THE LEAKS. HE DID, AND I RECEIVED A "WORK ORDER"

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.