



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

24-AUG-2001

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Reference No.

751085

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP65LXTK104427	FORD	FOCUS	1999	

Purchase Date 01-JAN-1996	Dealer's Name _____	Engine Size (CID/CC/L) <u>V6</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 15900600	Part Name(s) ENGINE EQUIPMENT: OTHER PIECES: ENGINE BLOCK HEATER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>19-JUL-2001</u> Mileage at Failure(s) <u>99000</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE ENGINE MELTED COMPLETELY WITHOUT ANY WARNING. ACCORDING TO THE DEALER, THIS WAS DUE TO A FAILED IMPELLER IN THE WATER HEATER. IT WAS ON ITS WAY INTO THE SHOP FOR THE USUAL REPEAT PROBLEM WITH THE SPEEDOMETER/ODOMETER (THAT IS WHY THE READING IS 11,000 BUT THE CAR HAS APPROXIMATELY 99,000 MILES). SMOKE STARTED TO COME OUT OF THE ENGINE AND IT STOPPED COMPLETELY. IT WAS TOWED TO THE DEALERSHIP. I HAVE BEEN TOLD THAT THE IMPELLER BROKE, CAUSING THE WATER PUMP TO FAIL AND THE ENGINE TO OVERHEAT AND MELT INSIDE. THE ENGINE IS NOW USELESS. THE CAR IS SITTING AT THE DEALERSHIP IN PARTS. I HAVE BEEN TOLD BY THE DEALER THAT IT IS WORTHLESS NOW AND THAT EVEN A REBUILT ENGINE COSTS MORE THAN THE CAR IS WORTH. THE ENGINE DID NOT SHOW THAT IT WAS HOT (HOWEVER, THIS IS ON 1

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.