



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-AUG-2001

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Reference No.

750971

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWBB61C3WM034984		VOLKSWAGEN	NEW BEETLE	1998	
Purchase Date 01-JUL-1998	Dealer's Name _____		Engine Size (CID/CC/L) 2.0	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12310000	Part Name(s) INTERIOR SYSTEMS:SEAT TRACKS AND ANCHORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE BOLTS AT THE BOTTOM FRONT OF THE DRIVER'S SEAT CAME LOOSE, ALLOWING THE SEAT TO "WIGGLE" IN ITS TRACKS. SUBSEQUENTLY, THE BOLTS WORKED THEMSELVES FREE AND ALLOWED THE DRIVER'S SEAT TO MOVE BACK AND FORTH IN ITS TRACKS, THUS PREVENTING THE SETTING OF A SAFE, STATIONARY POSITION. ALSO, BECAUSE THE FRONT BOLTS THAT HOLD THE SEAT TO THE VEHICLE CHASSIS HAVE FAILED, VEHICLE MOVEMENTS ALLOW THE FRONT EDGE OF THE DRIVER'S SEAT TO TIP UP AND DOWN IN AN ARCHING DIRECTION. THIS MEANS THAT UNLESS THE DRIVER IS HOLDING ON TO THE STEERING WHEEL FIRMLY, THE SEAT TENDS TO TIP BACK WHEN THE VEHICLE ACCELERATES FROM A STOP OR A STEADY SPEED. THE SEAT ALSO TENDS TO TIP UP AND DOWN WHEN THE VEHICLE REBOUNDS AS IT COMPLETES A STOP. ON THE FIRST OCCASION THAT THE SEAT ANCHORII

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.