



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

21-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

750868

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1FMDU32XXRUB22206	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1994	Current Odometer Reading
Purchase Date 01-APR-1999	Dealer's Name _____		Engine Size (CID/CC/L 4.0L E)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000 08000000	Part Name(s) ELECTRICAL SYSTEM:IGNITION ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 18-AUG-2001 123758 Mileage at Failure(s) 50	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	--------------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAD DRIVEN APPROXIMATELY 50 MILES ON THE FREEWAY DRIVING 65 TO 70 MILES PER HOUR AND HAD GOTTEN OFF THE FREEWAY AND WAS TAKING A SIDE STREET DRIVING 50 MILES PER HOUR WHEN THE TOTAL ELECTRICAL SYSTEM WENT DEAD. THE CAR SEEMED TO BE WARM-IT WAS A HOT DAY AND I HAD BEEN USING MY AIR CONDITIONING TO THE MAXIMUM. I TRIED RESTARTING THE CAR BUT IT WOULD NOT START. AFTER 45 MINUTES THE CAR STARTED UP AGAIN. NOTE! WE HAD THIS SAME PROBLEM WITH THIS CAR ON JULY 9, 1999 AT APPROXIMATELY 96000 MILES ON THE CAR. IF THIS HAD OCCURRED WHILE I WAS DRIVING ON THE FREEWAY I COULD HAVE BEEN BADLY INJURED. I FEEL THAT THIS PROBLEM HAS TO DO WITH A FAULTY IGNITION SYSTEM WHICH HAS DESIGN PROBLEMS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.