



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-AUG-2001

Ord. or
rt. dt
pd. rt
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Reference No.

750744

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP52K1WF330175	PONTIAC	GRAND PRIX	1998	

Purchase Date 01-JUN-2000	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11110000	Part Name(s) HEATER:WATER:DEFROSTER:DEFOGGER:HEATER CORE:WATER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 21-AUG-2000 Mileage at Failure(s) 35766 Mileage at Failure(s) 45	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

08/21/2000, WE HAD THE SYATEM FLUSHED OUT AT THE DEALER, WITHIN TWO WEEKS WE HAD TO REPLACE THE HEATER CORE. THERE WAS AN OILY BUILD UP IN THE WATER, AND THE SERVICE MANGER (CURTIS MEDFORD) SAID IT WAS A CHEMICAL REACTION BETWEEN THE COOLANT AND ENGINE BLOCK. NOW WE'RE HAVING TO REPLACE ANOTHER HEATER CORE. ABOUT FOUR MONTHS OR LONGER, I HAD WRITTEN NHTSA ABOUT THIS, AND AS OF TODAY(08/19/2001), I HAVEN'T HEARD ANYTHING FROM THEM. WE CAN'T AFFORD TO KEEP PUTTING HATER CORES IN THIS CAR EVERY FOUR TO SIX MONTHS. THE SERVICE MANGER ALSO SAID THAT IT WAS CAUSING THE COOLANT TO RUST. I WOULD LIKE SOMEONE TO HELP US WITH THIS MATTER. YOU CAN CONTACT ME THIS WEEK AT HOME (828-652-9664) OR CONNIE AT WORK (828-584-9753). THE CAR IS ALSO LISTED IN HER NAME TOO.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.