



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-AUG-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

750739

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B4GP45R4TR510125	DODGE TRUCK	CARAVAN	1996	

Purchase Date 01-DEC-1995	Dealer's Name _____	Engine Size (CID/CC/L) 3.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07421000	Part Name(s) POWER TRAIN:DRIVESHAFT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 14-JUL-2001 63262 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE LEFT DRIVESHAFT INTERCONNECTING SHAFT ON MY 1996 CARAVAN SHEARED AT THE OUTER EDGE OF THE DAMPER WEIGHT. I WAS DRIVING WITH MY FAMILY, WAS STOPPED AT A RED LIGHT, AND HEARD AND FELT A LOUD THUMP WHEN I ATTEMPTED TO MOVE THE CAR WHEN THE LIGHT TURNED GREEN. THE CAR WOULD NOT MOVE. I LOOKED UNDER THE CAR AND SAW THAT THE LEFT DRIVESHAFT (AXLE) WAS SHEARED. THE CAR WAS TOWED AND REPAIRED AT A DODGE DEALER. I COULD NOT GET A SATISFACTORY EXPLANATION FROM THE SERVICE DEPARTMENT AS TO WHY THIS HAD HAPPENED. I HAVE KEPT THE DAMAGED PART. THE "TUNED DAMPER WEIGHT" WHICH ENCIRCLES THE "INTERCONNECTING SHAFT" AT ABOUT MIDPOINT ON THE SHAFT HAD RUSTED AND ROTTED OUT (ETCHED) THE CIRCUMFERENCE OF THE SHAFT, WEAKENING THE SHAFT AND CREATING A STRESS FRAC

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.