



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

16-AUG-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

750607

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEC13R4XJ439100	CHEVROLET TRUCK	TAHOE	1999	

Purchase Date 01-JAN-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>V8</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 4	Date(s) of Failure(s) C1-FEB-1999 50 Mileage at Failure(s) 1	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EVER SINCE I PURCHASED THIS AUTO I HAVE BEEN COMPLAINING ABOUT A FRONT END PROBLEM. THE AUTO DEALER KEPT TELLING ME IT WAS NOTHING. SENSING IT WAS A MALE/FEMALE PROBLEM I TOOK MY SON IN ONE DAY AND THEY FINALLY LOOKED AND SAID IT WAS BECAUSE I HAD "GLAZED BRAKES". THE SIUTATION DID NOT IMPROVE AFTER THE SO CALLED FIXED IT. SHORTLY THEREAFTER, I NOTICED SOMETHING VERY FUNNY ABOUT THE TIRE ON THE FRONT PASSENGER SIDE OF MY VEHICLE. I HAD ALREADY HAD THE TIRES ROTATED SO THERE WOULD BE NOT REASON FOR EXCESSIVE WEAR AND BUBBLING ON ONE TIRE ONLY. I THEN TOOK THE AUTO A FRONT END ALIGNMENT SHOP. IT WAS DETERMINED THAT THE FRONT END WAS OUT OVER 3/4" AND COULD NOT BE ALIGNED WITHOUT PROPER MANUFACTURER ADJUSTMENT OF THE HOLES. THEY REFUSED. CHEVY HAS ACKNOWLEDGED T

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.