



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

750231

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GNFK16T9YG127890	CHEVROLET TRUCK	SUBURBAN	2000	

Purchase Date 01-FEB-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.7 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08540000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:ELECTRONIC CONTROL UNIT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 5	Date(s) of Failure(s) 28-MAY-2001 Mileage at Failure(s) 22500 65	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE AT 40+ MPH, THE ENGINE CUTS OFF COMPLETELY. FEEL THAT THIS IS A SAFETY CONCERN AS THE VEHICLE JUST "DIES" AND VEHICLE HAS TO BE GUIDED TO SHOULDER. FIRST INCIDENT HAPPENED ON INTERSTATE 95 N, JUST SOUTH OF RICHMOND, VIRGINIA, RETURNING HOME WITH OUR 4 CHILDREN. FOUND OUT LATER FROM A DEALERSHIP THAT THE 20 AMP FUSE CALLED THE ECM WAS BLOWN. SINCE THE FIRST INCIDENT IN MAY THIS PROBLEM HAS OCCURRED 4 MORE TIMES. WE GUIDE VEHICLE TO SIDE OF ROAD AND REPLACE THE FUSE, START THE ENGINE TWICE AND WE ARE ON OUR WAY. AT THIS TIME, THE VEHICLE IS AT THE DEALERSHIP, HOOKED UP TO A "TECH II" COMPUTER FOR FURTHER DIAGNOSTICS. HAVE INFORMED DEALERSHIP THAT I WILL NOT ACCEPT VEHICLE UNTIL THIS PROBLEM HAS DEFINITELY BEEN RESOLVED, AS WE ARE ONCE AGAIN HEADED ONTO

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.