



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

09-AUG-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

750155

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame)		Vehicle Make TOYOTA	Vehicle Model CAMRY	Vehicle Year 1990	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Bel	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13450000	Part Name(s) STRUCTURE:DOOR ASSEMBLY:LATCHES AND LOCKS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 06-JUN-2001 Mileage at Failure(s) _____ 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DOOR LOCK MECHANISM STUCK WHEN ATTEMPTING TO OPEN DOOR USING HANDLE FROM INSIDE WHILE LOCK BUTTON WAS DOWN. AFTER STICKING, LOCK BUTTON COULD NOT BE MOVED MANUALLY, WITH THE POWER LOCK SWITCH, OR WITH THE KEY FROM THE OUTSIDE. DRIVER WAS LOCKED IN. CAUSE WAS DETERMINED TO BE STICKING LINKAGE THAT OVERPOWERED THE RETURN SPRING. LUBRICATION SOLVED THE PROBLEM (FOR THE TIME BEING), BUT NOT UNTIL AFTER THE DOOR WAS DISMANTLED. POOR DESIGN LEAVES A SMALL SPRING TO OVERCOME ANY LINKAGE FRICTION CAUSED BY WEAR, DIRT BUILDUP, CORROSION, LACK OF LUBRICATION, ETC. AFTER PROBLEM WAS DIAGNOSED, STICKING SITUATION COULD BE CREATED ON DEMAND BY SIMPLY PULLING THE INSIDE DOOR HANDLE WHEN THE LOCK KNOB WAS DOWN. STICKING LINKAGE WAS VERY CONSISTANT. IN MY OPINION, THIS RE

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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