



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

03-AUG-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

749763

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

| | | | | | | |
|---|---|--|--|---|---|--|
| Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading | | |
| 1J4GW58N81C576018 | JEEP | GRAND CHEROKEE | 2001 | | | |
| Purchase Date 01-DEC-2000 | Dealer's Name _____ | Engine Size (CID/CC/L) 4.7 | <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio | | | |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No Cylinders _____ | | | | |
| Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic | Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag | Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel | Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____ | Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____ |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | | |
|-----------------------------------|--|--|--|
| Component 03273000 06410000 | Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL | Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement |
| No of Failure 3 | Date(s) of Failure(s) 02-AUG-2001 5777 Mileage at Failure(s) 0 | Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No |

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

| | | | | | |
|---|---|---------------------------|----------------------|--------------------------|---|
| Crash <input type="checkbox"/> Yes <input type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|---------------------------|----------------------|--------------------------|---|

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS WILL BE THE THIRD TIME IN 30 DAYS I HAVE BROUGHT MY CAR IN FOR REPAIR ON THE TRANSMISSION. THE ENGINE LIGHT COMES ON AND THE OUTSIDE TEMP. GAUGE SAYS IT'S 125 DEGREES OUTSIDE WHEN IT IS 84 DEGREES. I PRESS MY FOOT ON THE PEDAL AND IT HESITATES AND SLOWLY DRIVES UNTIL THE GEAR KICKS IN AND THEN JUMPS FORWARD. FIRST THEY THOUGHT IT WAS THE TRANSMISSION COLNOID, THEN THEY THOUGHT IT WAS THE MODULE UNIT NOW THEY SAY IT'S ELECTRICAL. WHEN PRESSING THE BRAKE, I FEEL A CLICKING ON MY FOOT THAT HAPPENS FREQUENTLY THEN GOES AWAY. THE DEALERSHIP WHERE IT'S BEING SERVICED IS NOT SURE WHAT THE PROBLEM IS AND IT'S TAKING A VERY LONG TIME TO RECTIFY THE SITUATION. I AM A PREVIOUS GRAND CHEROKEE OWNER AND HAD CONSISTANT PROBLEMS WITH THE ROTORS AND THAT ONE. I AM NO

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.