



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

02-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

749688

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1FMYU04111KB61789	Vehicle Make FORD TRUCK	Vehicle Model ESCAPE	Vehicle Year 2001	Current Odometer Reading
Purchase Date 01-JUN-2001	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000 03250000 05100000	Part Name(s) STEERING:POWER ASSIST BRAKES:HYDRAULIC:ANTI-SKID SYSTEM ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE HAS SHUT OFF 3 TIMES WHILE DRIVING, SINCE CAR BOUGHT 6 WEEKS AGO. ALWAYS ON HILLY, CURVEY ROADS, DOING 35-40 MPH, COASTING AND BRAKING LIGHTLY. CHECK ENGINE LIGHT COMES ON. POWER STEERING AND BRAKES GO. HAVE TO MUSCLE CAR TO ROADSIDE. TURNING OFF KEY AND RESTARTING SEEMS TO WORK. HAVE ALSO PUT IN NEUTRAL, TURNED KEY OFF AND RESTARTED, SHIFTING BACK INTO DRIVE. BEEN TO DEALER ONCE LAST WEEK FOR PROBLEM. THEY COULD NOT DETECT OR RECREATE. DEALER CONTACTED FORD HOT-LINE, WHO MADE SUGGESTIONS, TO NO AVAIL. DEALER SAYS THEY NOR FORD HAVE HEARD OF THIS PROBLEM. HARD TO BELIEVE THIS. HAVE SPOKEN WITH FORD CUSTOMER SERVICE TWICE, SYMPATHETIC REACTION BUT WITH NO ADVICE OR SOLUTION. HAPPENED AGAIN YESTERDAY. CAR BACK TO DEALER NOW FOR WEEK WHILE ON VACATION. VERY AFRA

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.