



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-JUL-2001

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

749434

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
00000000002577686	BMW	2002	1972	

Purchase Date 01-AUG-1972	Dealer's Name _____	Engine Size (CID/CC/L) 2.0L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03271000	Part Name(s) BRAKES:HYDRAULIC:DISC:CALIPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 18-JUL-2001 149850 Mileage at Failure(s) 25	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I PURCHASED A DISC BRAKE CALIPER SET MANUFACTURED/REMANUFACTURED BY CARDONE ON 7-12-2001. ON 7-16-2001 AT MY LOCAL DEALER. AFTER INSTALLATION THE LEFT BRAKE CALIPER FAILED CATASTROPHICALLY DURING THE TECHNICIANS TEST DRIVE UPON THE SECOND APPLICATION OF THE BRAKES. FORTUNATELY, THE TECHNICIAN WAS DRIVING SLOW AND WAS ABLE TO AVOID COLLISION. UPON RETURN TO THE DEALERSHIP THE TECHNICIAN REINSPECTED THE BRAKE CALIPERS AND FOUND THE REMANUFACTURED LEFT FRONT BRAKE CALIPER FAILED BECAUSE OF CRACK COMPLETELY ACROSS THE CROSS SECTION OF THE METAL CALIPER ITSELF. THE TECHNICIAN REMOVED THE DEFECTIVE CALIPER AND I RETURNED IT TO DISCOUNT AUTO PARTS STORE IN CALLAWAY FL, WHO IN-TURN WAS TO RETURN THE CALIPER TO CARDONE. I CONTACTED, VIA E-MAIL, CARDONE, WHICH HAS ITS

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.