

Auto Safety Hotline

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

29-JUL-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

749398

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
4UZ6XFBC9WCA87841	FLEETWOOD	DISCOVERY	1999			
Purchase Date 01-JUL-1998	Dealer's Name _____	Engine Size (CID/CC/L) 5.8	<input checked="" type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13173200	Part Name(s) STRUCTURE:BODY:GRAB BAR:STRAP MOUNTING ASSIST	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 14-JUL-2001 49000 Mileage at Failure(s) 0	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS GOING UP THE STEPS GETTING INTO MY MOTORHOME, AND I USED THE GRAB HANDLE TO PULL MYSELF UP AND IT CAME APART IN MY HANDS, I FELL BACKWARDS, I WAS LUCKY ENOUGH TO CATCH MYSELF BEFORE I FELL DOWN. HAD THIS HAPPENED TO AN OLDER PERSON IT COULD OF BEEN REAL BAD. THE PULL HANDLE IS MADE OF CLEAR PLASTIC AND IT APPEARED TO HAVE STRESS CRACKS/MARKS IN THE PLASTIC. I SAVED THE OLD PIECE. I CONTACTED THE MFG. FLEETWOOD AT THEIR CUSTOMER SERVICE NUMBER 800-322-8216 AND SPOKE WITH "MICHAEL" WHO INFORMED ME IT WAS ONLY GUARANTEED FOR ONE YEAR. I BELONG TO "THE DISCOVERY OWNERS ASSOCIATION" WHICH WE HAVE ABOUT 1700 COACH OWNER MEMBERS AND THRU OUR WEB SITE, WEB MASTER BOB COOK E-MAIL COOKRD1@JUNO.COM, HE INFORMED ME OF NUMEROUS FAILURES OF THE OUTSIDE DOOR GRAB H

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.