



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

26-JUL-2001

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Reference No.

749241

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door frame) 1B7HF16Y6XS149709	Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-OCT-1999	Dealer's Name _____		Engine Size (CID/CC/L) V8	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02190000 07300000	Part Name(s) SUSPENSION:INDEPENDENT FRONT TORSION BAR POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I LEASED THIS VEHICLE NEW , AND FOR THE LAST THREE YEARS, EVERY 10,000 MILES APPROXIMATELY, I HAVE HAD TO TAKE IT INTO THE DEALER TO HAVE THE TRACKER BAR REPLACED, TIE ROD ENDS HAVE ALSO BEEN REPLACED. THE FRONT END STILL SHIMMIES TERRIBLE, AND IT IS DIFFICULT TO CONTROL AT TIMES. I ALSO HAVE HAD TRANSMISSION TROUBLE, AND ENGINE SKIPPING CONSTANTLY. I AM VERY UPSET WITH THE WAY I AM TREATED AT THE DEALER ALSO. THEY WERE VERY NICE TO ME WHEN THEY WANTED TO SELL THE VEHICLE BUT EVERY TIME I BRING IT IN TO THEM AND ASK WHY THEY CAN'T FIX IT, THEY GET HUFFY AND TRY TO PUT THE BLAME ON ME. NOW I COULD SEE IF THE VEHICLE WERE OLD, BUT IT HAS HAD PROBLEMS SINCE I GOT IT! I WAITED ALONG TIME TO BE ABLE TO AFFORD A DODGE PICKUP, AND I AM VERY DISAPPOINTED, I SHOULD HAVE GOTTEN A CHEVY. I TRIED TO TALK TO THE DEALER

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.